



**U.S. SOCCER
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2019/2020 New Seasonal Year Registration Process Coach FAQ's

1. How do I complete Risk Management?

A: There are no longer links for Risk Management on the Eastern Pennsylvania Youth Soccer website. Instead, coaches will register through their club's unique club connect site.

2. I don't have a maiden name but it requires me to enter information, what do I do?

A: Enter n/a in maiden name field

3. I answered No to Risk Management questions but it still asks for more information in Yes dialogue box, how do I proceed?

A: Some browsers prevent coaches from by-passing the dialogue box. If coach answered "No" to questions, enter n/a in text box.

4. Why do I have to authorize Eastern Pennsylvania Youth Soccer to conduct background checks?

A: Eastern Pennsylvania Youth Soccer will not conduct background checks on any coaches as the Commonwealth of Pennsylvania dictates all coaches go to PA portals for individual clearances. The language you read on the title of waiver page as well as the check box language are incorrect. We are working on the change.

5. What documents do I need to coach?

A: PA State Police Criminal Record, PA Child Abuse History, FBI Affidavit or FBI Fingerprint depending on your residency. [PA Clearance Documentation Requirements](#)

B. Safe Sport Trained Certificate, this training is integrated in US Soccer Connect. Once you complete the training, you will be marked as cleared. You may take the training outside of the US Soccer Connect platform by visiting safesport.org, you will need to send an email to safesport@epysa.org for the free access code.

C. Concussion Training Certificate, the CDC course is integrated in US Soccer Connect. Once you complete the training, the certificate will upload automatically. Coaches can upload certificates from other courses if applicable.



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2019/2020 New Seasonal Year Registration Process Coach FAQ's - Continued

6. I completed Safe Sport training in US Soccer Connect. Why can't I view my completed certificate?

A: The integrated training will mark you as "cleared", but the actual certificate will not be visible. This meets compliance standards for Safe Sport.

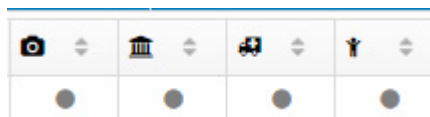
7. Where do I upload documents in US Soccer Connect?

A: Once you complete your coach registration, you can return to your member account to upload documents and/or start training sessions.

Uploads:

1. Headshot of coach (no sunglasses or hats)
2. Safety Certificate, all PA Clearances in one file
3. Concussion Certificate
4. Safe Sport Trained Certificate

Club administrator will be able to view coach documents by searching coach pool.



Camera icon: Picture

Building icon: Safety Certificate=PA Clearances

Ambulance icon: Concussion

Person icon: Abuse Prevention=Safe Sport

8. How often do I need to complete compliance documents?

A: PA Clearances are valid for 5 years. Safe Sport and Concussion Training are annual requirements.